

Assoc. Prof. NİLAY YAVUZ

Personal Information

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Education Information

Doctorate, University of Illinois at Chicago, College of Urban Planning and Public Affairs, Public Administration, United States Of America 2006 - 2010

Post Graduate, Shippensburg University, Public Administration, United States Of America 2003 - 2005

Post Graduate, Middle East Technical University, Faculty of Economic and Administrative Sciences, Department of Political Science and Public Administration, Turkey 2001 - 2004

Under Graduate, Middle East Technical University, Faculty of Economic and Administrative Sciences, Department of Political Science and Public Administration, Turkey 1997 - 2001

Dissertations

Doctorate, Understanding Citizens' Adoption of New Technologies Used in Delivery of Public Service and Information, University Of Illinois At Chicago, Kamu Yönetimi, 2010

Post Graduate, The use of non-monetary incentives as a motivational tool: A survey study in a public organization in Turkey, Middle East Technical University, Faculty of Economic and Administrative Sciences, Department of Political Science and Public Administration, 2004

Research Areas

Public Administration

Academic Titles / Tasks

Associate Professor, Middle East Technical University, Faculty of Economic and Administrative Sciences, Department of Political Science and Public Administration, 2017 - Continues

Assistant Professor, Middle East Technical University, Faculty of Economic and Administrative Sciences, Department of Political Science and Public Administration, 2011 - 2017

Instructor, University Of Illinois At Chicago, Kentsel Planlama Ve Kamu İşleri, Kamu Yönetimi, 2010 - 2010

Research Assistant, University Of Illinois At Chicago, Bilim Teknoloji Ve Çevre Politikaları Laboratuvarı, Kamu Yönetimi, 2009 - 2010

Research Assistant, University Of Illinois At Chicago, Kentsel Planlama Ve Kamu İşleri, Kentsel Ulaşım Merkezi, 2006 - 2010

Research Assistant, Middle East Technical University, Faculty of Economic and Administrative Sciences, Department of Political Science and Public Administration, 2001 - 2003

Professional Experience

Deputy Head of Department, Middle East Technical University, Faculty of Economic and Administrative Sciences, Department of Political Science and Public Administration, 2014 - Continues
Fakülte Yönetim Kurulu Üyesi, Middle East Technical University, Faculty of Economic and Administrative Sciences, 2013 - 2017

Courses

E-Government and Public Administration, Under Graduate, 2012 - 2013, 2013 - 2014, 2014 - 2015, 2015 - 2016, 2016 - 2017, 2017 - 2018, 2018 - 2019, 2019 - 2020
ORGANIZATIONAL BEHAVIOR IN PUBLIC ADMINISTRATION, Under Graduate, 2019 - 2020

Advising Theses

YAVUZ N., An assessment of political fair representation in Ankara metropolitan municipal council, Post Graduate, C.Emre(Student), 2020
Yavuz N., An analysis of immigrant education policies in Turkey, Post Graduate, N.SEÇGİN(Student), 2019
YAVUZ N., Partisan selective news exposure and political polarization on Twitter networks in Turkey, Post Graduate, S.GÖLCÜK(Student), 2018
YAVUZ N., An assessment of big data policies and big data maturity in public administration in Turkey, Post Graduate, A.OKUYUCU(Student), 2018
YAVUZ N., Impact of gender and social class in usage of municipal services: Tuzla Municipality case, Post Graduate, K.GACAL(Student), 2017
YAVUZ N., Impact of gender and social-class in usage of municipal services: tuzla municipality case /, Post Graduate, K.Gacal(Student), 2017
YAVUZ N., Factors affecting women's presence in municipal councils and the results of participation: case studies in Elazığ, Gaziantep and Siirt provinces of Turkey, Post Graduate, H.Oğuz(Student), 2015
YAVUZ N., Factors affecting women's presence in municipal councils and the results of participation: Case studies in Elazığ, Gaziantep and Siirt provinces of Turkey, Post Graduate, H.OĞUZ(Student), 2015

Jury Memberships

PhD Thesis Monitoring Committee Member, PhD Thesis Monitoring Committee Member, Orta Doğu Teknik Üniversitesi, November, 2018

Award, Türkiye Bilimler Akademisi Üstün Başarılı Genç Bilim İnsanlarını Ödüllendirme Programı 2018, Middle East Technical University, September, 2018

Articles Published in Journals That Entered SCI, SSCI and AHCI Indexes

- I. **Factors affecting openness of local government websites: Examining the differences across planning, finance and police departments**
YAVUZ N., Welch E. W.
GOVERNMENT INFORMATION QUARTERLY, vol.31, no.4, pp.574-583, 2014 (Journal Indexed in SSCI)
- II. **Customer Loyalty and Chicago, Illinois, Transit Authority Buses Results from 2008 Customer Satisfaction Survey**
Figler S. A. , Sriraj P. S. , Welch E. W. , Yavuz N.
TRANSPORTATION RESEARCH RECORD, no.2216, pp.148-156, 2011 (Journal Indexed in SCI)
- III. **Addressing Fear of Crime in Public Space: Gender Differences in Reaction to Safety Measures in Train Transit**

Yavuz N., Welch E. W.

URBAN STUDIES, vol.47, no.12, pp.2491-2515, 2010 (Journal Indexed in SSCI)

IV. MODELING THE RELATIONSHIP BETWEEN WEB-SITE EFFECTIVENESS AND SERVICE QUALITY A Study of State Level Human Services Agencies

Welch E. W. , Pandey S. K. , Yavuz N.

E-GOVERNMENT: INFORMATION, TECHNOLOGY, AND TRANSFORMATION, vol.17, pp.256-279, 2010 (Journal Indexed in SCI)

V. Individual and neighborhood determinants of perceptions of bus and train safety in Chicago, Illinois - Application of hierarchical linear modeling

Yavuz N., Welch E. W. , Sriraj P. S.

TRANSPORTATION RESEARCH RECORD, no.2034, pp.19-26, 2007 (Journal Indexed in SCI)

Articles Published in Other Journals

I. Big data maturity models for the public sector: a review of state and organizational level models

OKUYUCU A., YAVUZ N.

TRANSFORMING GOVERNMENT- PEOPLE PROCESS AND POLICY, vol.14, no.4, pp.681-699, 2020 (Journal Indexed in ESCI)

II. Political Discourse Strategies Used in Twitter during Gezi Park Protests: A Comparison of Two Rival Political Parties in Turkey

YAVUZ N., KARKIN N., PARLAK İ., Subay O. O.

INTERNATIONAL JOURNAL OF PUBLIC ADMINISTRATION IN THE DIGITAL AGE, vol.5, no.1, pp.82-96, 2018 (Journal Indexed in ESCI)

III. Turkey's Public Administration Today: An Overview and Appraisal

ÜSTÜNER M. Y. , YAVUZ N.

INTERNATIONAL JOURNAL OF PUBLIC ADMINISTRATION, vol.41, no.10, pp.820-831, 2018 (Journal Indexed in ESCI)

Books & Book Chapters

I. Direct Public Participation in Local Governments

Yavuz N.

in: Direct Public Participation in Public Administration, Belgin Uçar Kocaoğlu, Editor, İmaj Yayıncılık, Ankara, pp.117-132, 2019

II. Public Administration in Turkey

Üstüner M. Y. , Yavuz N.

in: Global Encyclopedia of Public Administration, Public Policy, and Governance, Ali Farazmand, Editor, Springer, London/Berlin , London, pp.1-5, 2018

III. Türkiye'de Afet Yönetimi Politikaları

Yavuz N.

in: Türkiye'de Kentsel Alan ve Çevre Politikası Analizleri, Elvettin Akman, Cenay Babaoğlu, Editor, Ekin Yayınevi, Ankara, pp.143-153, 2018

IV. AN INQUIRY FOR LOCAL OPEN GOVERNMENT DATA POLICY: IS PROACTIVE MODEL OF OPEN GOVERNMENT DATA PORTAL POSSIBLE IN TURKEY?

KARKIN N., YAVUZ N.

in: The Governance of Local Communities Global Perspectives and Challenges, Thomas F. Reilly, Editor, Nova Science Publishers, Happaage, New York, pp.124-146, 2017

V. Modeling the Relationship between Website Effectiveness and Service Quality: A Study of State Level Human Services Agencies

Welch E., Pandey S., YAVUZ N.

in: Advances in Management Information Systems AMIS Monograph Series 17 E Government Information Technology and Transformation, Scholl, Hans J., Editor, Routledge, pp.256-279, 2010

Refereed Congress / Symposium Publications in Proceedings

- I. **Explaining Public Participation in Municipal Affairs: Evidence from Nilüfer Municipality in Turkey**
YAVUZ N.
Midwest Political Science Association Conference, Şikago Illinois, United States Of America, 4 - 07 April 2019
- II. **Public sector innovativeness and public values through information and communication technologies**
Cubuk E. B. S. , KARKIN N., YAVUZ N.
20th Annual International Conference on Digital Government Research (DGO), Dubai, United Arab Emirates, 18 - 20 June 2019, pp.353-361
- III. **Public innovativeness measurement in the era of digital transformation of government: a contributive/remedial response to cutback management debate**
SEVİNÇ E. B. , KARKIN N., YAVUZ N.
NIG Annual Conference 2018At: The Hague, The Netherlands, 21 - 24 November 2018
- IV. **YEREL KATILIM YÖNTEMİ OLARAK MAHALLE KOMİTELERİ: BURSA NİLÜFER BELEDİYESİ ÜZERİNDEN BİR DEĞERLENDİRME**
Yavuz N.
Uluslararası Kamu Yönetimi Forumu (KAYSEM 12), Kırıkkale, Turkey, 25 - 27 October 2018
- V. **The impact of ICTs-related innovation on public values in public sector**
Karkın N., Yavuz N., Sevinç E. B. , Gölükçetin E.
Proceedings of the 19th Annual International Conference on Digital Government Research Governance in the Data Age - dgo 'xx18, Amsterdam, Netherlands, 30 May - 01 June 2018
- VI. **The Relationship Between E-Municipality and Municipal Service Quality: A Case Study From Turkey**
Yavuz N.
Midwest Political Science Association Conference (MPSA), Illinois, United States Of America, 4 - 07 April 2018
- VII. **The Use of Information and Communication Technologies During Emergencies: A Meta - Analysis Through Peer-Reviewed Articles**
YILDIZ M., YAVUZ N., KARKIN N.
15. Uluslararası Kamu Yönetimi Forumu (KAYFOR 15), Isparta, Turkey, 1 - 04 November 2017
- VIII. **E-Katılım ve Belediye Hizmet Kalitesi Algısı İlişkisi: Nilüfer Belediyesi Örneği**
Yavuz N.
15. ULUSLARARASI KAMU YÖNETİMİ FORUMU, Isparta, Turkey, 1 - 04 November 2017
- IX. **Mülki İdare Amirlerinin Bimer ve Vatandaş Katılımı Hakkında Tutum, Beklenti ve Değerlendirmeleri**
KARKIN N., Zor A., YAVUZ N.
Kamu Yönetimi Forumu (KAYFOR 15), Isparta, Turkey, 1 - 04 November 2017, pp.105
- X. **Understanding the Relationship Between Public Participation and Municipal Service Quality: A Case Study From Turkey**
Yavuz N., Temel E. C.
EUROPEAN GROUP FOR PUBLIC ADMINISTRATION ANNUAL MEETING, Milan, Italy, 30 August - 01 September 2017
- XI. **E-Government Use and People with Disabilities: The Case of Public Transit**
YAVUZ N., OĞUZ H.
MIDWEST POLITICAL SCIENCE ASSOCIATION CONFERENCE, 6 - 09 April 2017
- XII. **The Influences of Female Municipal Members on Local Policy Making and Service Provision: Case Studies in Turkey**
OĞUZ H., YAVUZ N.
MIDWEST POLITICAL SCIENCE ASSOCIATION CONFERENCE, 5 - 08 April 2017

- XIII. **Türkiye de Kadının Yerel Siyasete Katılımını Etkileyen Unsurlar ve Katılımın Sonuçları Antep Elazığ ve Siirt Örnekleri**
Oğuz H., YAVUZ N.
Kamu Yönetimi Forumu, Turkey, 15 - 17 October 2015
- XIV. **Twitter use by politicians during social uprisings an analysis of Gezi park protests in Turkey**
KARKIN N., YAVUZ N., PARLAK İ., İKİZ Ö. Ö.
16th Annual International Conference on Digital Government Research, 27 - 30 May 2015
- XV. **Political Use of Twitter The Case of Metropolitan Mayor Candidates in 2014 Local Elections in Turkey**
İKİZ Ö. Ö., SOBACI M. Z., YAVUZ N., KARKIN N.
8th International Conference on Theory and Practice of Electronic Governance, Guimarães, Portugal, 27 - 30 October 2014
- XVI. **Modeling the Transparency of Local Government Websites A Comparison of Managerial Perceptions with the Actual Website Content**
YAVUZ N., Welch E.
Midwest Political Science Association Conference, Şikago, United States Of America, 9 - 12 April 2014

Activities in Scientific Journals

International Journal of Public Administration in Digital Age, Evaluation Committee Member, 2018 - Continues

Scientific Refereeing

INTERNATIONAL JOURNAL OF POLITICAL SCIENCE & URBAN STUDIES (ONLINE), National Scientific Refreed Journal, December 2019
INFORMATION TECHNOLOGY FOR DEVELOPMENT, Journal Indexed in SSCI, November 2019
URBAN STUDIES, Journal Indexed in SSCI, August 2019
international journal of public administration in the digital age, Journal Indexed in ESCI, July 2019
INTERNATIONAL JOURNAL OF SUSTAINABLE TRANSPORTATION, Journal Indexed in SSCI, July 2019
GOVERNMENT INFORMATION QUARTERLY, Journal Indexed in SSCI, April 2019
URBAN STUDIES, Journal Indexed in SSCI, December 2018
The Thirteenth International Conference on Digital Society and eGovernments ICDS 2019, Conference Paper (Full Text), December 2018
International Journal of Public Administration in the Digital Age (IJPADA), Journal Indexed in ESCI, November 2018
Project Supported by Higher Education Institutions, BAP Research Project, Middle East Technical University, Turkey, November 2018
Türkiye'de Kentsel Alan ve Çevre Politikası Analizleri, Chapter Scientific / Professional Book Published by Renowned Publishing Houses, September 2018
HICSS-52, Conference Paper (Full Text), August 2018
JOURNAL OF ENVIRONMENTAL PSYCHOLOGY, Journal Indexed in SSCI, April 2018
AMCIS 2018, Conference Paper (Full Text), March 2018
AMCIS 2018, Conference Paper (Full Text), March 2018
TUBITAK Project, 1001 - Program for Supporting Scientific and Technological Research Projects, Middle East Technical University, Turkey, January 2018

Tasks In Event Organizations

Yavuz N., The Americas Conference on Information Systems (AMCIS), Scientific Congress, United States Of America,

Ağustos 2019

Yavuz N., KAYSEM 12, Scientific Congress, Kırıkkale, Turkey, Ekim 2018

Citations

Total Citations (WOS):124

h-index (WOS):4

Awards

Yavuz N., MUSTAFA PARLAR VAKFI EĞİTİMDE ÜSTÜN BAŞARI ÖDÜLÜ, Orta Doğu Teknik Üniversitesi, December 2019

Yavuz N., Mustafa Parlar Vakfı Yılın Eğitimcisi Ödülü, Mustafa Parlar Vakfı, December 2018