

Assoc. Prof. NİLAY YAVUZ

Personal Information

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Education Information

Doctorate, University of Illinois at Chicago, College of Urban Planning and Public Affairs, Public Administration, United States Of America 2006 - 2010

Postgraduate, Shippensburg University, Public Administration, United States Of America 2003 - 2005

Postgraduate, Middle East Technical University, Faculty Of Economic And Administrative Sciences, Department Of Political Science And Public Administration, Turkey 2001 - 2004

Undergraduate, Middle East Technical University, Faculty Of Economic And Administrative Sciences, Department Of Political Science And Public Administration, Turkey 1997 - 2001

Dissertations

Doctorate, Understanding Citizens' Adoption of New Technologies Used in Delivery of Public Service and Information, University Of Illinois At Chicago, Kamu Yönetimi, 2010

Postgraduate, The use of non-monetary incentives as a motivational tool: A survey study in a public organization in Turkey, Middle East Technical University, Faculty of Economic and Administrative Sciences, Department of Political Science and Public Administration, 2004

Research Areas

Public Administration

Academic Titles / Tasks

Associate Professor, Middle East Technical University, Faculty Of Economic And Administrative Sciences, Department Of Political Science And Public Administration, 2017 - Continues

Assistant Professor, Middle East Technical University, Faculty Of Economic And Administrative Sciences, Department Of Political Science And Public Administration, 2011 - 2017

Instructor, University of Illinois at Chicago, Kentsel Planlama Ve Kamu İşleri, Kamu Yönetimi, 2010 - 2010

Research Assistant, University of Illinois at Chicago, Bilim Teknoloji Ve Çevre Politikaları Laboratuvarı, Kamu Yönetimi, 2009 - 2010

Research Assistant, University of Illinois at Chicago, Kentsel Planlama Ve Kamu İşleri, Kentsel Ulaşım Merkezi, 2006 - 2010

Research Assistant, Middle East Technical University, Faculty Of Economic And Administrative Sciences, Department Of Political Science And Public Administration, 2001 - 2003

Academic and Administrative Experience

Deputy Head of Department, Middle East Technical University, Faculty of Economic and Administrative Sciences, Department of Political Science and Public Administration, 2014 - 2021
Fakülte Yönetim Kurulu Üyesi, Middle East Technical University, Faculty of Economic and Administrative Sciences, 2013 - 2017

Courses

Digital Government, Undergraduate, 2019 - 2020
E-Government and Public Administration, Undergraduate, 2012 - 2013, 2013 - 2014, 2014 - 2015, 2015 - 2016, 2016 - 2017, 2017 - 2018, 2018 - 2019, 2019 - 2020
ORGANIZATIONAL BEHAVIOR IN PUBLIC ADMINISTRATION, Undergraduate, 2019 - 2020

Advising Theses

YAVUZ N., An assessment of political fair representation in Ankara metropolitan municipal council, Postgraduate, C.Emre(Student), 2020
Yavuz N., An analysis of immigrant education policies in Turkey, Postgraduate, N.SEÇGİN(Student), 2019
YAVUZ N., Partisan selective news exposure and political polarization on Twitter networks in Turkey, Postgraduate, S.GÖLCÜK(Student), 2018
YAVUZ N., An assessment of big data policies and big data maturity in public administration in Turkey, Postgraduate, A.OKUYUCU(Student), 2018
YAVUZ N., Impact of gender and social class in usage of municipal services: Tuzla Municipality case, Postgraduate, K.GACAL(Student), 2017
YAVUZ N., Impact of gender and social-class in usage of municipal services: tuzla municipality case /, Postgraduate, K.Gacal(Student), 2017
YAVUZ N., Factors affecting women's presence in municipal councils and the results of participation: case studies in Elazığ, Gaziantep and Siirt provinces of Turkey, Postgraduate, H.Oğuz(Student), 2015
YAVUZ N., Factors affecting women's presence in municipal councils and the results of participation: Case studies in Elazığ, Gaziantep and Siirt provinces of Turkey, Postgraduate, H.OĞUZ(Student), 2015

Jury Memberships

PhD Thesis Monitoring Committee Member, PhD Thesis Monitoring Committee Member, Orta Doğu Teknik Üniversitesi, November, 2018
Award, Türkiye Bilimler Akademisi Üstün Başarılı Genç Bilim İnsanlarını Ödüllendirme Programı 2018, Middle East Technical University, September, 2018

Designed Lessons

Yavuz N., Digital Government, Undergraduate, 2019 - 2020

Articles Published in Journals That Entered SCI, SSCI and AHCI Indexes

- Factors affecting openness of local government websites: Examining the differences across planning, finance and police departments**
YAVUZ N., Welch E. W.
GOVERNMENT INFORMATION QUARTERLY, vol.31, no.4, pp.574-583, 2014 (Journal Indexed in SSCI)

- II. **Customer Loyalty and Chicago, Illinois, Transit Authority Buses Results from 2008 Customer Satisfaction Survey**
Figler S. A. , Sriraj P. S. , Welch E. W. , Yavuz N.
TRANSPORTATION RESEARCH RECORD, no.2216, pp.148-156, 2011 (Journal Indexed in SCI)
- III. **Addressing Fear of Crime in Public Space: Gender Differences in Reaction to Safety Measures in Train Transit**
Yavuz N., Welch E. W.
URBAN STUDIES, vol.47, no.12, pp.2491-2515, 2010 (Journal Indexed in SSCI)
- IV. **Individual and neighborhood determinants of perceptions of bus and train safety in Chicago, Illinois - Application of hierarchical linear modeling**
Yavuz N., Welch E. W. , Sriraj P. S.
TRANSPORTATION RESEARCH RECORD, no.2034, pp.19-26, 2007 (Journal Indexed in SCI)

Articles Published in Other Journals

- I. **Big data maturity models for the public sector: a review of state and organizational level models**
OKUYUCU A., YAVUZ N.
TRANSFORMING GOVERNMENT- PEOPLE PROCESS AND POLICY, vol.14, no.4, pp.681-699, 2020 (Journal Indexed in ESCI)
- II. **Political Discourse Strategies Used in Twitter during Gezi Park Protests: A Comparison of Two Rival Political Parties in Turkey**
Yavuz N., Karkın N., Parlak İ., Subay O. O.
INTERNATIONAL JOURNAL OF PUBLIC ADMINISTRATION IN THE DIGITAL AGE, vol.5, no.1, pp.82-96, 2018 (Journal Indexed in ESCI)
- III. **Turkey's Public Administration Today: An Overview and Appraisal**
Üstüner M. Y. , Yavuz N.
INTERNATIONAL JOURNAL OF PUBLIC ADMINISTRATION, vol.41, no.10, pp.820-831, 2018 (Journal Indexed in ESCI)

Books & Book Chapters

- I. **The use of information and communication technologies in emergency management: a systematic review**
Yıldız M., Yavuz N., Karkın N.
in: Research Handbook on E-Government, Welch, Eric W., Editor, Edward Elgar , Massachusetts, pp.31-64, 2021
- II. **Explaining Government Crowdsourcing Decisions: A Theoretical Model**
Yavuz N., Karkın N., Çubuk E. B. S.
in: Digital Government and Achieving E-Public Participation: Emerging Research and Opportunities, Manuel Pedro Rodríguez Bolívar, María Elicia Cortés Cediell, Editor, Idea Group Publishing (IGP) , Pennsylvania, pp.159-183, 2020
- III. **BÜYÜK VERİ VE KAMU POLİTİKALARI**
Okuyucu A., Yavuz N.
in: TEKNOLOJİ VE KAMU POLİTİKALARI, Prof. Dr. Mete YILDIZ, Doç. Dr. Cenay BABAĞLU, Editor, Gazi Yayın Dağıtım, Ankara, pp.39-67, 2020
- IV. **YENİ ULAŞTIRMA TEKNOLOJİSİ OLARAK SÜRÜCÜSÜZ (OTONOM) ARAÇLAR VE KAMU POLİTİKALARI**
Yavuz N.
in: TEKNOLOJİ VE KAMU POLİTİKALARI, Prof. Dr. Mete YILDIZ, Doç. Dr. Cenay BABAĞLU, Editor, Gazi Yayın Dağıtım, Ankara, pp.307-325, 2020
- V. **Direct Public Participation in Local Governments**
Yavuz N.

in: Direct Public Participation in Public Administration, Belgin Uçar Kocaoğlu, Editor, İmaj Yayıncılık, Ankara, pp.117-132, 2019

- VI. **Public Administration in Turkey**
Üstüner M. Y. , Yavuz N.
in: Global Encyclopedia of Public Administration, Public Policy, and Governance, Ali Farazmand, Editor, Springer, London/Berlin , London, pp.1-5, 2018
- VII. **Türkiye'de Afet Yönetimi Politikaları**
Yavuz N.
in: Türkiye'de Kentsel Alan ve Çevre Politikası Analizleri, Elvettin Akman,Cenay Babaoğlu, Editor, Ekin Yayınevi, Ankara, pp.143-153, 2018
- VIII. **AN INQUIRY FOR LOCAL OPEN GOVERNMENT DATA POLICY: IS PROACTIVE MODEL OF OPEN GOVERNMENT DATA PORTAL POSSIBLE IN TURKEY?**
KARKIN N., YAVUZ N.
in: The Governance of Local Communities Global Perspectives and Challenges, Thomas F. Reilly, Editor, Nova Science Publishers, Happaage, New York, pp.124-146, 2017
- IX. **Dijital Çağ Yönetişimi**
Yavuz N.
in: Kamu Yönetiminde Paradigma Arayışları Yeni Kamu İşletmeciliği ve Ötesi, Köseoğlu Özer,Sobacı Zahid, Editor, Dora, Ankara, pp.100-120, 2015
- X. **Modeling the Relationship between Website Effectiveness and Service Quality: A Study of State Level Human Services Agencies**
Welch E., Pandey S., Yavuz N.
in: Advances in Management Information Systems AMIS Monograph Series 17 E Government Information Technology and Transformation, Scholl,Hans J., Editor, Routledge, London/New York , New York, pp.256-279, 2010

Refereed Congress / Symposium Publications in Proceedings

- I. **Governments' Technology Use to Fight Covid-19: A Preliminary Analysis**
YAVUZ N.
Midwest Political Science Association Conference, 14 April 2021
- II. **Factors Affecting Citizen Engagement on Twitter in Municipalities: An Integrated Conceptual Model**
YAVUZ N., YAZICI AYDEMİR N.
Midwest Political Science Association Conference, 14 April 2021
- III. **Explaining Public Participation in Municipal Affairs: Evidence from Nilüfer Municipality in Turkey**
YAVUZ N.
Midwest Political Science Association Conference, Şikago İllinois, United States Of America, 4 - 07 April 2019
- IV. **Public sector innovativeness and public values through information and communication technologies**
Cubuk E. B. S. , KARKIN N., YAVUZ N.
20th Annual International Conference on Digital Government Research (DGO), Dubai, United Arab Emirates, 18 - 20 June 2019, pp.353-361
- V. **Public innovativeness measurement in the era of digital transformation of government: a contributive/remedial response to cutback management debate**
SEVİNÇ E. B. , KARKIN N., YAVUZ N.
NIG Annual Conference 2018At: The Hague, The Netherlands, 21 - 24 November 2018
- VI. **YEREL KATILIM YÖNTEMİ OLARAK MAHALLE KOMİTELERİ: BURSA NİLÜFER BELEDİYESİ ÜZERİNDEN BİR DEĞERLENDİRME**
Yavuz N.
Uluslararası Kamu Yönetimi Forumu (KAYSEM 12), Kırıkkale, Turkey, 25 - 27 October 2018
- VII. **The impact of ICTs-related innovation on public values in public sector**
Karkın N., Yavuz N., Sevinç E. B. , Gölükçetin E.

Proceedings of the 19th Annual International Conference on Digital Government Research Governance in the Data Age - dgo 'xx18, Amsterdam, Netherlands, 30 May - 01 June 2018

- VIII. **The Relationship Between E-Municipality and Municipal Service Quality: A Case Study From Turkey**
Yavuz N.
Midwest Political Science Association Conference (MPSA), Illinois, United States Of America, 4 - 07 April 2018
- IX. **The Use of Information and Communication Technologies During Emergencies: A Meta - Analysis Through Peer-Reviewed Articles**
YILDIZ M., YAVUZ N., KARKIN N.
15. Uluslararası Kamu Yönetimi Forumu (KAYFOR 15), Isparta, Turkey, 1 - 04 November 2017
- X. **E-Katılım ve Belediye Hizmet Kalitesi Algısı İlişkisi: Nilüfer Belediyesi Örneği**
Yavuz N.
15. ULUSLARARASI KAMU YÖNETİMİ FORUMU, Isparta, Turkey, 1 - 04 November 2017
- XI. **Mülki İdare Amirlerinin Bimer ve Vatandaş Katılımı Hakkında Tutum, Beklenti ve Değerlendirmeleri**
KARKIN N., Zor A., YAVUZ N.
Kamu Yönetimi Forumu (KAYFOR 15), Isparta, Turkey, 1 - 04 November 2017, pp.105
- XII. **Understanding the Relationship Between Public Participation and Municipal Service Quality: A Case Study From Turkey**
Yavuz N., Temel E. C.
EUROPEAN GROUP FOR PUBLIC ADMINISTRATION ANNUAL MEETING, Milan, Italy, 30 August - 01 September 2017
- XIII. **E-Government Use and People with Disabilities: The Case of Public Transit**
YAVUZ N., OĞUZ H.
MIDWEST POLITICAL SCIENCE ASSOCIATION CONFERENCE, 6 - 09 April 2017
- XIV. **The Influences of Female Municipal Members on Local Policy Making and Service Provision: Case Studies in Turkey**
OĞUZ H., YAVUZ N.
MIDWEST POLITICAL SCIENCE ASSOCIATION CONFERENCE, 5 - 08 April 2017
- XV. **Türkiye de Kadının Yerel Siyasete Katılımını Etkileyen Unsurlar ve Katılımın Sonuçları Antep Elazığ ve Siirt Örnekleri**
Oğuz H., YAVUZ N.
Kamu Yönetimi Forumu, Turkey, 15 - 17 October 2015
- XVI. **Twitter use by politicians during social uprisings an analysis of Gezi park protests in Turkey**
KARKIN N., YAVUZ N., PARLAK İ., İKİZ Ö. Ö.
16th Annual International Conference on Digital Government Research, 27 - 30 May 2015
- XVII. **Political Use of Twitter The Case of Metropolitan Mayor Candidates in 2014 Local Elections in Turkey**
İkiz Ö. Ö. , Sobacı M. Z. , Yavuz N., Karkın N.
8th International Conference on Theory and Practice of Electronic Governance, Porto, Portugal, 27 - 30 October 2014
- XVIII. **Modeling the Transparency of Local Government Websites A Comparison of Managerial Perceptions with the Actual Website Content**
YAVUZ N., Welch E.
Midwest Political Science Association Conference, Şikago, United States Of America, 9 - 12 April 2014
- XIX. **Evaluating E-Government Initiatives in Turkey From the Perspective of Public Employees: A Case Study and Preliminary Findings**
Gündoğan Gökçeoğlu E. E. , Yavuz N.
International Conference on Information Technology , E-Government and Applications (ICITEA 2013), İstanbul, Turkey, 21 - 22 October 2013, pp.1-11

Activities in Scientific Journals

International Journal of Public Administration in Digital Age, Evaluation Committee Member, 2018 - Continues

Memberships / Tasks in Scientific Organizations

Midwest Political Science Association, Member, 2012 - Continues, United States Of America

Scientific Refereeing

International Journal of Public Administration in the Digital Age (IJPADA), Journal Indexed in ESCI, November 2020

INTERNATIONAL JOURNAL OF SUSTAINABLE TRANSPORTATION, Journal Indexed in SSCI, October 2020

HICSS-54, Conference Paper (Full Text), September 2020

International Journal of Public Administration in the Digital Age (IJPADA), Journal Indexed in ESCI, July 2020

AKDENİZ ÜNİVERSİTESİ İLETİŞİM FAKÜLTESİ DERGİSİ, National Scientific Refreed Journal, June 2020

PAMUKKALE ÜNİVERSİTESİ SOSYAL BİLİMLER ENSTİTÜSÜ DERGİSİ, National Scientific Refreed Journal, April 2020

International Journal of Public Administration in the Digital Age (IJPADA), Journal Indexed in ESCI, April 2020

HACETTEPE ÜNİVERSİTESİ İKTİSADİ VE İDARİ BİLİMLER FAKÜLTESİ DERGİSİ, National Scientific Refreed Journal, March 2020

INTERNATIONAL JOURNAL OF POLITICAL SCIENCE & URBAN STUDIES (ONLINE), National Scientific Refreed Journal, December 2019

INFORMATION TECHNOLOGY FOR DEVELOPMENT, Journal Indexed in SSCI, November 2019

URBAN STUDIES, Journal Indexed in SSCI, August 2019

international journal of public administration in the digital age, Journal Indexed in ESCI, July 2019

INTERNATIONAL JOURNAL OF SUSTAINABLE TRANSPORTATION, Journal Indexed in SSCI, July 2019

GOVERNMENT INFORMATION QUARTERLY, Journal Indexed in SSCI, April 2019

URBAN STUDIES, Journal Indexed in SSCI, December 2018

The Thirteenth International Conference on Digital Society and eGovernments ICDS 2019, Conference Paper (Full Text), December 2018

International Journal of Public Administration in the Digital Age (IJPADA), Journal Indexed in ESCI, November 2018

Project Supported by Higher Education Institutions, BAP Research Project, Middle East Technical University, Turkey, November 2018

Türkiye'de Kentsel Alan ve Çevre Politikası Analizleri, Chapter Scientific / Professional Book Published by Renowned Publishing Houses, September 2018

HICSS-52, Conference Paper (Full Text), August 2018

JOURNAL OF ENVIRONMENTAL PSYCHOLOGY, Journal Indexed in SSCI, April 2018

AMCIS 2018, Conference Paper (Full Text), March 2018

AMCIS 2018, Conference Paper (Full Text), March 2018

TUBITAK Project, 1001 - Program for Supporting Scientific and Technological Research Projects, Middle East Technical University, Turkey, January 2018

Tasks In Event Organizations

Yavuz N., The Americas Conference on Information Systems (AMCIS), Scientific Congress, United States Of America, Ağustos 2019

Yavuz N., KAYSEM 12, Scientific Congress, Kırıkkale, Turkey, Ekim 2018

Citations

Total Citations (WOS):154

h-index (WOS):3

Awards

Yavuz N., MUSTAFA PARLAR VAKFI EĐİTİMDE ÜSTÜN BAŞARI ÖDÜLÜ, Orta Doęu Teknik Üniversitesi, December 2019

Yavuz N., Mustafa Parlar Vakfı Yılın Eđitimcisi Ödülü, Mustafa Parlar Vakfı, December 2018