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## Research Areas

Management Information Systems, Informatics, Software Management, Information Technologies

### **Academic Titles / Tasks**

Assistant Professor, Hacettepe University, Mühendislik Fakültesi, Bilgisayar Mühendisliği Bölümü, 2021 - Continues

#### Published journal articles indexed by SCI, SSCI, and AHCI

I. Blockchain-Based Supply Chain Management: Understanding the Determinants of Adoption in the Context of Organizations

Gokalp E., Gökalp M. O., Coban S.

INFORMATION SYSTEMS MANAGEMENT, vol.39, no.2, pp.100-121, 2022 (SCI-Expanded)

II. Assessment of process capabilities in transition to a data-driven organisation: A multidisciplinary approach

GÖKALP M. O., KAYABAY K., GÖKALP E., KOÇYİĞİT A., EREN P. E.

IET SOFTWARE, vol.15, no.6, pp.376-390, 2021 (SCI-Expanded)

III. Digital transformation capability maturity model enabling the assessment of industrial manufacturers

Gökalp E., Martinez V.

Computers in Industry, vol.132, 2021 (SCI-Expanded)

IV. Data-driven manufacturing: An assessment model for data science maturity

GÖKALP M. O., Gökalp E., KAYABAY K., KOÇYİĞİT A., EREN P. E.

Journal of Manufacturing Systems, vol.60, pp.527-546, 2021 (SCI-Expanded)

V. Public Personnel Management Process Capability Assessment

GÖKALP E., DEMİRÖRS O., EREN P. E.

PUBLIC PERSONNEL MANAGEMENT, vol.49, no.1, pp.111-140, 2020 (SSCI)

VI. Analyzing the Impact of a Decision Support System on a Medium Sized Apparel Company

GÖKALP E., GÖKALP M. O., EREN P. E.

EXPLORING INTELLIGENT DECISION SUPPORT SYSTEMS: CURRENT STATE AND NEW TRENDS, vol.764, pp.73-87, 2018 (SCI-Expanded)

VII. Model based process assessment for public financial and physical resource management processes

Gokalp E., Demirors O. COMPUTER STANDARDS & INTERFACES, vol.54, pp.186-193, 2017 (SCI-Expanded)

# Articles Published in Other Journals

I. Exploring critical success factors for blockchain-based intelligent transportation systems Çaldağ M. T., Gökalp E.

Emerging Science Journal, vol.4, pp.27-44, 2020 (Scopus)

II. Government process capability model: An exploratory case study

GÖKALP E., Demirörs O.

Communications in Computer and Information Science, vol.477, pp.94-105, 2014 (Scopus)

III. Impact of Pervasive Computing on Service Design in Hospitality

GÖKALP E., EREN P. E.

Journal of Advanced Management Science, vol.1, no.2, pp.241-245, 2013 (Peer-Reviewed Journal)

# **Books & Book Chapters**

I. HealthGuide: A Personalized Mobile Patient Guidance System

Eren P. E., Gökalp E.

in: Current and Emerging mHealth Technologies: Adoption, Implementation and Use, Sezgin E., Yildirim S., Ozkan-Yildirim S., Sumuer, Editor, Springer, London/Berlin, Zug, pp.167-188, 2018

II. Industry 4.0 Revolution in Clothing and Apparel Factories: Apparel 4.0

Gökalp E., Gökalp M. O., Eren P. E.

in: Industry 4.0 from the MIS Perspective, S. Gülseçen, Z.A. Reis, M. Gezer, Ç. Erol, Editor, Peter Lang Publishing, Inc., Berlin, pp.169-184, 2018

III. Analyzing the Impact of a Decision Support System on a Medium Sized Apparel Company

Gökalp E., Gökalp M. O., Eren P. E.

in: Exploring Intelligent Decision Support Systems, Valencia-García R.,Pilar Salas-Zárate M.,Andrés Paredes-Valverde M.,Alor-Hernández G., Editor, Springer, London/Berlin, Zug, pp.73-88, 2018

#### Refereed Congress / Symposium Publications in Proceedings

I. Data Science Roadmapping: Towards an Architectural Framework

Kayabay K., Gökalp M. O., Gökalp E., Eren P. E., Koçyiğit A.

2020 IEEE International Conference on Technology Management, Operations and Decisions, ICTMOD 2020, Marrakech, Morocco, 24 - 27 November 2020

II. Towards a Model Based Process Assessment for Data Analytics: An Exploratory Case Study

Gökalp M. O., Kayabay K., Gökalp E., Koçyiğit A., Eren P. E.

27th European Conference on Systems, Software and Services Process Improvement, EuroSPI 2020, Düsseldorf, Germany, 9 - 11 September 2020, pp.617-628

III. Open Government Data: Analysing Benefits and Challenges

Caldag M. T., Gökalp M. O., Gokalp E.

1st International Informatics and Software Engineering Conference, IISEC 2019, Ankara, Turkey, 6 - 07 November 2019

IV. Acceptance of Blockchain Based Supply Chain Management System: Research Model Proposal Blokzincir Tabanli Tedarik Zinciri Yönetimi Sistemi Kabulü: Arastirma Modeli Önerisi

Gokalp E., Coban S., Gökalp M. O.

1st International Informatics and Software Engineering Conference, IISEC 2019, Ankara, Turkey, 6 - 07 November

#### V. Dijital Dönüşümün İstihdama Etkisi: Mesleki Açıdan Fırsatlar ve Tehditler

Gökalp E., Gökalp M. O., Çoban S., Eren P. E.

Fifth International Management Information Systems Conference, Ankara, Turkey, 24 - 26 October 2018, pp.1-8

#### VI. Predictive Maintenance in Healthcare Services with Big Data Technologies

Coban S., Gökalp M. O., Gokalp E., Eren P. E., Koçyiğit A.

11th IEEE International Conference on Service-Oriented Computing and Applications (SOCA), Paris, France, 19 - 22 November 2018, pp.93-98

# VII. Analysing Opportunities and Challenges of Integrated Blockchain Technologies in Healthcare

Gokalp E., GÖKALP M. O., Coban S., EREN P. E.

11th SIGSAND/PLAIS EuroSymposium on Systems Analysis and Design (SIGSAND/PLAIS EuroSymposium), Gdansk, Poland, 20 September 2018, vol.333, pp.174-183

#### VIII. Development of an Assessment Model for Industry 4.0: Industry 4.0-MM

Gokalp E., Şener U., Eren P. E.

17th International Conference on Software Process Improvement and Capability Determination (SPICE), Palma de Mallorca, Spain, 4 - 05 October 2017, vol.770, pp.128-142

### IX. ClouDSS: A decision support system for cloud service selection

ŞENER U., GÖKALP E., EREN P. E.

14th International Conference on the Economics of Grids, Clouds, Systems, and Services, GECON 2017, Biarritz, France, 19 - 21 September 2017, pp.249-261

# X. Cloud-Based Enterprise Information Systems: Determinants of Adoption in the Context of Organizations

Şener U., Gokalp E., Eren P. E.

22nd International Conference on Information and Software Technologies (ICIST), Druskininkai, Lithuania, 13 - 15 October 2016, vol.639, pp.53-66

# XI. Developing Process Definition for Financial and Physical Resource Management Process in Government Domain

Gokalp E., Demirors O.

16th International Conference on Software Process Improvement and Capability Determination (SPICE), Dublin, Ireland, 9 - 10 June 2016, vol.609, pp.169-180

#### XII. Towards a Process Capability Assessment Model for Government Domain

Gokalp E., Demirors O.

16th International Conference on Software Process Improvement and Capability Determination (SPICE), Dublin, Ireland, 9 - 10 June 2016, vol.609, pp.210-224

# XIII. Proposing an ISO/IEC 15504 Based Process Improvement Method for the Government Domain Gokalp E., Demirors O.

15th International Conference on Software Process Improvement and Capability dEtermination (SPICE), Gothenburg, Sweden, 16 - 17 June 2015, vol.526, pp.100-113

#### XIV. ISO/IEC 15504 standardinin devlet kurumları için uyarlanması

GÖKALP E., Demirörs O.

9th Turkish National Software Engineering Symposium, UYMS 2015, İzmir, Turkey, 9 - 11 September 2015, vol.1483, pp.606-618

# XV. Improvement Of Service Quality By Using Ubiquitous Computing In Hospitality

GÖKALP E., EREN P. E.

8th Mediterranean Conference on Information Systems, Verona, Italy, 3 - 05 September 2014

#### XVI. Kamu kurumlari için süreç yetenek modeli geliştirilmesi

GÖKALP E., Demirörs O.

8th Turkish National Software Engineering Symposium, UYMS 2014, Guzelyurt, Turkey, 8 - 10 September 2014, vol.1221, pp.323-334

# Metrics

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